



Fairstead House School

Fordham Road, Newmarket, Suffolk. CB8 7AA.

Telephone: 01638 662318

Head: Dr Lynda Brereton

23rd March 2020

Dear Parents

CORONAVIRUS UPDATE

We are very aware that you have all been anxious with respect to the fees due in Nursery during our time of enforced closure.

We held an emergency Governors' meeting at the weekend and this was discussed at great length. We are keen to be as fair as possible to parents, whilst still being able to support and retain the amazing staff in the Nursery who provide such wonderful care for your children.

Therefore, during the period of Nursery closure, the Governors have decided to only charge a retainer fee of 30% of your normal monthly fee. This will come into force for the April fees onwards.

We have come to this decision after carrying out research into other local nurseries. It is apparent that there is a wide range of positions, with at least one nursery continuing to charge full fees during their closure.

The Nursery staff are determined to keep in touch with all families and plan to communicate regularly via Tapestry to give you ideas on activities for your children and to stay connected with you.

Please understand that the situation is constantly changing and we are investigating all the possible avenues of support offered by the Government. We will of course keep you up-to-date with all developments and please be assured that our intention is always to reduce, if not remove, the fee burden to parents if possible.

We hope that you will be understanding and supportive of our stance. Please be aware that our staff are incredibly passionate about their Nursery and dedicated to the care of your children. All the staff are extremely upset at the closure of the Nursery and will miss the children very much.

It is hoped that the measures we are taking will ensure, once we are all through these very difficult and unprecedented circumstances, your children will have the same, high-calibre Nursery to return to.

Please e-mail me (bursar@fairsteadhouse.co.uk) if you have any queries.

Please do keep yourselves and your little ones safe and be mindful of the Government's advice on keeping healthy.

Yours sincerely,

A handwritten signature in blue ink that reads "Claire Freer".

Claire Freer
Bursar